

Improving Patient Experience and Profitability

The patient experience and profitability are all about efficient data collection and management. Healthcare organizations are increasingly focused on the critical role of data.

Revenue cycle inefficiencies account for 15% of all healthcare dollars lost. Critical processes like claims processing, billing, payments, and denials incur massive and unnecessary losses. These inefficiencies and losses make it difficult to improve the patient experience.

Healthcare organizations need an adaptable and sophisticated technology platform that integrates artificial intelligence with modern document capture. The platform must handle massive amounts of paper and digital documents and electronic data from multiple sources.

A technology platform called Grooper is the answer. Grooper evolves data collection and labor-intensive workflows with intelligent data capture and automation. Grooper is an easy choice for providers, insurers, and healthcare technology companies.

Grooper Software Platform

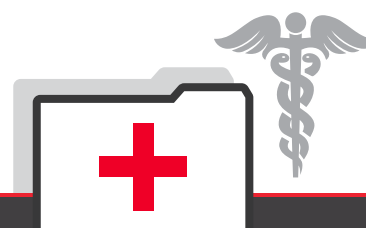
Built to integrate with complex workflows, Grooper replaces tedious and error-prone manual tasks by integrating artificial intelligence with modern data capture. Grooper accurately extracts any information from forms, applications, and paragraph-rich documents – regardless of how the document is structured or where it came from. Use extracted data to achieve measurable efficiencies in critical revenue cycle processes while improving patient experiences.

Grooper is actually very easy to install. Because it is an integrated platform, it doesn't require a huge IT investment or months of work to configure. Grooper is built to provide immediate results. In fact, with a little training, your staff can configure Grooper for new use cases without relying on outside assistance.

DMC Data Migration Center

The BIS Data Migration Center (DMC) is a state-of-the-art facility. It is one of only 37 HIPAA compliant PRISM Privacy+ certified facilities in the world. The DMC was built to help BIS clients kickstart Grooper projects involving huge document archives.

Because the DMC is powered by Grooper, it has the unique ability to process and migrate information back into your instance of Grooper. Convert stockpiles of archived records into valuable data and leverage the DMC's certified retention and destruction services to permanently deal with record archives.





Leverage the Power of Grooper

- **Efficiency Gains:** Faster processing reduces time spent on laborious, repetitive work, allowing staff to be repurposed for higher-level tasks
- **Improved Patient Experience:** Far less manual indexing leaves more time for patient services
- **Faster Patient Information:** Automated processing provides more timely and accurate information to patients
- **Expedited RCM:** Grooper's ability to normalize data and integrate with virtually any EHR, billing, accounting, or practice management system accelerates RCM processes
- **Detect Balancing Issues:** Grooper can validate data and flag discrepancies
- **Gain Valuable Insight:** Grooper turns data into actionable information, opening the door for advanced analytics without a massive development team
- **HIPAA Compliance:** Easily find, redact, or protect PHI and other sensitive information
- **Organization-Wide:** Configure Grooper to offer solutions for many use cases within your enterprise



Solutions for Providers and Payers

BIS' healthcare experts have decades of experience providing valuable solutions to healthcare clients. Examples of common solutions include:

- Converting HICFA and UB paper-based claims into 837 files
- EOB processing and 835 normalization
- Correspondence processing and denial management
- Backfile conversion of medical records
- AP invoice processing
- Human resources workflows

